



## Flu Clinics

Our Flu clinics this year will run from 19th September for eligible patients.

These dates will be released when our vaccine delivery dates are fulfilled – we will only book clinics when we are sure we have enough vaccine in stock.

### **We have a COVID-19 Secure Plan for these clinics**

So patients can maintain social distancing we will be using Lace Hill Academy Hall for the Saturday clinics and also for some mid-week clinics in October. This is to ensure there is sufficient car parking, and safe entry and exit. Please see the venue map for entry and exit. Entry by Lidl and exit via the loop to the next roundabout. This will help greatly with congestion.

**Please ensure you attend at your allotted appointment time and do not arrive more than 2-3 minutes early.**

There will be a flow through the building, entering through the main entrance, but leaving through the rear door. There will be no refreshments or stalls, we simply want you to enter, be vaccinated and leave in the shortest time frame.

What you need to do:

- ✓ We ask that patients arrive for their given appointment time, as we have limited queueing space
- ✓ Please be prepared to wait outside, and bring a coat or umbrella depending on the weather.
- ✓ Please wear a short sleeve top so that the clinician has easy access to your arm. You will be asked to remove any outer garments at the entrance.
- ✓ Wear a face mask or covering
- ✓ Ensure you wash your hands before and after your appointment
- ✓ DO NOT attend if you or a close contact have symptoms of COVID-19, or have had contact with a suspected/confirmed case.

There will be limited car parking available in order to leave a clear area in the car park for those waiting for family or additional queuing. Please walk or use public transport if you can, or park in local roads or streets.

**Please don't bring extra people with you. If you do, they will have to wait outside safely distancing from others.**

To allow us to process patients as efficiently as possible, we will ask patients to complete a Patient Flu Clinic Form with their details and confirming that they don't have any issues on the day that would prevent them from having their vaccination. If you can please print out the form, complete it and bring it with you **or** you can complete one on arrival.

## Frequently Asked Questions



When will I be able to make my appointment?

We are prioritising those patients who are at the highest clinical risk of Covid-19, and we will advertise when they are able to book an appointment on Facebook and on our Website. Clinics will be available for at-risk patients who normally get a flu jab and these will take place mostly on Saturdays starting on 19<sup>th</sup> September 2020. If excess stock is available we will offer some weekday flu slots.



What about children who are 2 and 3-year-olds and children in clinical risk groups from age 4 to 17 years? When can I book their appointment, and will I be able to come with them?

We are able to order the vaccine in September. Once we know when it will be delivered, we will contact parents via text message and publicise dates on our website and Facebook page. One parent can stay with their child for the vaccination and if you are also eligible for a flu jab, you can have yours at the same time if the vaccine is available. Please ask when booking your child's appointment.



I am age 50 – 64, when can I book my appointment?

The delivery of the flu jab to patients who are not at-risk, but who are aged 50 – 64, is due to be rolled out in November and December subject to vaccine supply. You will not be able to book into a clinic before then at the surgery. Again, we will publicise when you can book on our website and Facebook page, once we have received guidance from NHS England.



What do I need to do when I arrive?

Please wear a short sleeve top so that the clinician has easy access to your arm. You will be asked to remove any outer garments at the entrance. Wear a face mask, ensure you wash your hands before and after your appointment, DO NOT attend if you or a close contact has symptoms of COVID-19, or have had contact with a suspected/confirmed case.



How do I make my appointment?

We are providing 5 minute appointments. Please do not arrive early for your appointment or you will have to queue outside of the building for longer. We must limit the number of people in the facility at any one time to keep everyone safe.



How is this different to normal?

When you arrive you will be given a form to complete and these details will be checked by a member of staff. You will be asked to remove your outer clothing so that your arm is available for the flu jab. You will be directed via a one-way system through the building to a vaccination station. We ask that you don't touch anything or sit down unless there is a need.

